



Spring tune-up time?

Ken's new assistant?

Well, yes, it seems like Ken has been cleaning house too. As you've grown to know Ken and his style of service delivery, finding assistants who share his knowledge, passion and dedication to the highest levels of IT service delivery, are hard to find.

However, have no fear, if you ever have any issues, or specifically wish to have Ken perform your work, please just say so, and we'll understand. Having an assistant (hopefully another soon!) will give Ken the time you need to help you work on the special projects that require the special attention.

While we're deciding which clothes to move to the back of the closet, why not take a little time to review what programs you have on your computer? Most likely, you're running the same programs each day, and everything else is just stuff that mysteriously arrived and you have no idea what it does, and never run it.

Knowing what you do have and getting rid of what you don't want, makes it easier when something new arrives on your desktop that you've never seen. By knowing that you've cleaned out your PC recently, you will know that it probably isn't something you want to run, and the best thing

to do is to get rid of it! If you have any questions, that's where The Tech Guys can be helpful. We'll help you with that initial cleaning and then make sure you know what everything is on your desktop and start menu.

Clean-ups can also mean *pick-me-ups*. Often, those unwanted applications are found to perform updates behind the scenes on a daily basis, sometimes on an hourly basis! The more programs running means less memory available for the ones you really want to use, slowing everything else down.

The spring clean-up can also

help detect hardware that might be nearing end-of-life. So often, when things slow down slowly over a long period of time, you don't really notice it. At The Tech Guys, we know what to expect for a computer of your age and can let you know its general health.



Funky graphic, eh?

Refreshed Web Site

After 12 years of business, Ken thought it was time to update the web site. The old one was looking, well, pretty old. The new one looks fresher, but also is there to provide a quick link for support and getting fast breaking news in the IT world. Over the next few months, we

hope to offer additional features that make it easier for you to get the help you need, when you need it.

If you do get a chance, please check out the web site and give us your feedback using the contact us section!